

G. Stanley Broadway

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<http://www.standi.com>

SUMMARY

Experienced in all facets of emergency management and communication - From fire, EMS, police and 9-1-1 dispatching to training tornado spotters - I have the ability to prepare and execute plans to best serve our residents. I offer you experience gained from managing large-scale emergency events. I have seasoning to interact productively with the public, agencies and governments involved. I have proven experience in all facets of communication – telephone, RF & 800 MHz, Computer & Internet.

EMERGENCY & WORK EXPERIENCE

Metropolitan Emergency Communication Center (June, 2002 – Present)

Senior 911 Fire and EMS Dispatcher - M.E.C. Center

Using the latest in Computer Dispatching technology, I receive business and emergency calls for six Central Ohio communities, the State Fire Marshal's Office and the Ohio Emergency Response Plan. I dispatch automatic mutual aid with Columbus Fire. Certified EMD, EFD. Certified APCO Communications Center Manager. Certified ARRL EMCOMM level III.

I successfully wrote \$760,000.00 FEMA grant to establish the Metropolitan Emergency Communications Center in Gahanna, OH. I participated as part of the project team to select equipment, configure the equipment and CAD, and prepare it for launch. I functioned as the "Technology Advocate" for the center, managing computer and communication assets including Motorola Gold Elite consoles, audio logging, telephone services and computers. Built databases to streamline our operation. Recipient of the 2004 and 2009 NENA – APCO Gold Star team award. Developed and maintain www.mecc911.org website with real-time reporting and live audio.

Radnor Twp. Volunteer Fire Dept. (2004 – present)

Genoa Twp. Volunteer Fire Dept. (1988 – 2004)

Harlem Twp. Volunteer Fire Dept. (1990 – 1994)

Plain Twp. Volunteer Fire Dept. (1982 – 1988)

Volunteer firefighter / Emergency Medical Technician

Trained to the "Technician Level" in Haz-Mat

Genoa Township "Firefighter of the Year, 2001"

Prepared and delivered training for many Central Ohio Departments on tornado preparedness, staged table tops for handling tornado events, blizzard and cold weather operations

Prepared and delivered courses on radio dispatching, call taking, and radio/repeater communication

Prepared, wrote and delivered live air crash scenario using full second-alarm fire assignment and airport crash equipment, military helicopters and victims for national convention of Boy Scouts. Incident Command activities were explained, and actual transport of victims provided four major Columbus hospitals with their own disaster drills. Included Columbus Fire, Upper Arlington Fire, Clinton Township Fire, Airport Fire, Columbus Bomb Squad, Ohio State University Police, Franklin County Sheriff, Columbus Police and several private ambulance agencies

Developed and presented training for Columbus Fire on the original presentation of the "Incident Command System". Distributed presentations to other Central Ohio departments. Later wrote and delivered ICS training, and incorporate the elements into a number of tabletop exercises

Columbus Airport / Columbus Fire air crash committee (two-year ongoing air crash preparation)

Helped organize and train four-department sponsorship of Explorer Scout in the fire service

Webmaster, Genoa Township Fire Department while a member there

Webmaster, Radnor Volunteer Fire Department

Received honor from Journalist professionals for fire-related presentations

Received national recognition from the IAFF

Obtained grant to provide complete Hurst "Jaws" set for Plain Township Fire Department. The next year, obtained matching grant to completely replace the department's turnout gear

Clinton Township Police and Fire Departments (1976 – 1986)

Police / Fire Dispatcher

Recognized for 10 years in busy permanent part time Clinton Township radio dispatching role (fire, police, EMS) Acted for several years as the Columbus Police communications control point for the running of the “Columbus Marathon.” This position used CPD frequencies, and combined the addition of several layers of ham radio communication to coordinate the police, statistics, and EMS roles during the marathon.

FCC Licensed Amateur Radio Operation (1979 – present)

F.C.C. Amateur Radio “Extra Class” license (highest class available through technical testing)

Appointed by the ARRL (American Radio Relay League) as Emergency Coordinator for Delaware County Amateur Radio Emergency Service, specializing in emergency communications. Partner with EMA, Red Cross. Remodeled RV trailer to serve as dedicated mobile emergency communications vehicle
Net Control Operator for the Hurricane Watch Network, service the Atlantic region through the N.H.C.
Experience in “Ham” and commercial radio installations, site and system design, RF technologies
Participated with Boy Scouts nationally by setting up a communications center at Harlem Township Fire to communicate with Space Shuttle Astronauts. Created informational displays, and handled communication with TV and print media during their coverage.

Central Ohio Severe Weather Network (1979 – present)

Control Operator, Lead Radio Operator, Trainer (1979-1994) Storm Spotter

Recognized several years running by the National Weather Service (Headquarters) this group installed equipment and towers at the Columbus Weather Office to coordinate the extensive tornado spotting network. Helped build the console and operating equipment for this center.

Created training seminars for spotters, emergency officials and school personnel on tornado preparation. These seminars were staged up to 15 times each year throughout the state.

ACTUAL DISASTER MANAGEMENT EXPERIENCE

Xenia, Ohio tornado outbreak (1976 - 34 fatalities). Working as a member of the Ohio National Guard I was one of the first group into the Xenia tornado area from state command. We established EOC, established media relations (my specific responsibility) and then assisted command in setup of medical, power, water, security, and other various functions during the weeks we were on duty. One of my specific functions was to accommodate and coordinate the intense national media coverage this event generated. The Commander of the operation was Colonel James Hughes, then City Attorney for Columbus.

Following the event, I had several long meetings at the request of Columbus Mayor Tom Moody, discussing with him and Mr. Hughes many technical aspects of the operation, and how Columbus could improve readiness for warning and handling such an event.

At the Cardington, Oh, outbreak I acted as a communications relay person for the Fire Chief, coordinating radio traffic through several layers including ham radio and normal fire frequencies.

I wrote a disaster preparedness program for WBNS Radio to be ready for any disaster. When we experienced the “Blizzard of ’78” I worked over 68 hours straight, coordinating our news coverage, and spending time at the Governor’s task force and the Columbus EOC.

In April of 1984 we experienced a “Weekend Blizzard” in which I (as a member of Plain Twp Fire) acted to set up shelters for over 100 people stranded on highways. Using Red Cross supplies, we were able to protect them for 24 hours until they could return home. We also made use of snowmobiles to evacuate medical cases.

April, 2008 brought another :Weekend Blizzard. I assisted in preparing the MEC Center for the stress of Additional calls under extreme conditions. Our extra staffing covered calls without incident until the weather subsided.

In September of 2008 the high winds of Hurricane IKE, held aloft by unusual weather conditions, dropped through Central Ohio causing extreme damage. Our normal load of 50 calls per 12 hour shift skyrocketed to 315 on that day, creating intense pressure as we dispatched and coordinated widespread response.

February, 2011, I served as ARES communications liaison in Delaware County EOC when activated for a damaging winter ice storm.

STERLING COMMERCE (March 1998 – March 2001)

Technical Support - Webmaster

Managed national award-winning technical support website. Statistical and performance analysis of 100-person Technical Support operation using automated case management system data. Managed product evaluation program with sales department, doubled sales to \$2 Million. Created and managed database systems to automate evaluation, sales reference, and other functions within the department.

ENRON CAPITAL & TRADE RESOURCES (March 1996 - September 1997)

Senior Specialist, I.T. Support

Developed and delivered training and support for local office and 13 remote sales locations in the US for this \$14 Billion Gas and Oil supplier. Managed server room and systems buildout. Built helpdesk operation. Managed ten to fifteen employees.

PRODUCTIVITY POINT INT'L (September 1993 – March 1996)

Owens-Corning Science & Technology Center I.S. Customer Services

Senior Instructor for leading corporate software education firm. Accepted permanent assignment to Owens-Corning Science & Technology Center in Lead Helpdesk and Customer Support role. Built helpdesk including policies and reporting. Managed helpdesk staff.

AMERITECH SERVICES (February 1982 – September 1993)

User Support, Sales Account Executive

Managed helpdesk and customer support center for PC/MAC/UNIX environment. Database structure and creation. Business case analysis. Ameritech corporate service award for database design.
Marketing - AT&T National Sales School graduate, successful Account Executive
Interexchange Carrier Access - Administrative support for \$75-100 Million MCI account
Created and operated multi-image multi-media theater and demo area
Participated in the planning and origination of 9-1-1 services for Ohio

RADIO BROADCASTING AND JOURNALISM (1966 - 1981)

Including WBNS, WNCI Columbus, WGOM, WMRI Marion, IN

Built a strong reputation for integrity in the Central Ohio political, business and leadership communities. Received the prestigious "SILVER GAVEL" award from the American Bar Association. Scored in the top 95% nationwide on Hanford management ability exam. Supervised department employees, hiring, salary, training, and operating budgets. Developed one, five and ten year plans.

EDUCATION

Taylor University, Upland, Indiana

Two and one half years completed toward English/Speech major with music minor

AT&T National Sales School, Denver, Colorado

Project Management, Specialized course by noted expert Michael Greer

Computer and management training

Microsoft® Supporting Windows NT / 2000 / 95 – 98

Microsoft® NT server, SQL Server

Microsoft® Certified Professional

Emergency and Communications training

APCO, Communication Center Manager

Priority Dispatch EMD, EFD Certified

ARRL Emergency Communications I, II, III